

May 28<sup>th</sup>, 2020  
Enplus Inc.  
CEO Kana Kumoshita

To our valued Clients and Customers,

Thank you for your continued support of Enplus Inc.

Although the State of Emergency regarding the Novel Coronavirus (COVID-19) has been lifted throughout Japan, to ensure the safety of our clients and employees, we are extending the duration of our safety measures indefinitely.

We apologies for any inconvenience this may cause and thank you in advance for your understanding.

Duration : Starting June 1<sup>st</sup>, 2020 ~ TBD

Measures :

1. Employees will continue telecommuting, with a minimum number of staff at the office. Please contact our staff by email or call their direct line.
2. Office opening hours weekdays from 10:00 to 16:00 (JST) .  
\* The office will be closed on weekends and Japanese National holidays.

Inquiry	Department	E-mail Address
Global Relocation Management		
Coming to Japan from Overseas (Including HR)	Customer eXperience	inbound@enplus.co.jp
Going Overseas from Japan (Including HR)	Customer eXperience	outbound@enplus.co.jp
Serviced & Rental Apartments		
Apartment Availability	Customer eXperience	request@enplus.co.jp
Apartment Contact (Extension, Termination etc.), Management, and Repairs	Asset Solution	tenant@enplus.co.jp
Referral & Intermediary Companies	Asset Solution	as@enplus.co.jp
Property Owners	Asset Solution	Property Manager

For Other inquiries, please contact our Corporate Department (info@enplus.co.jp)